



Individual Self Reflection 2020 on World Humanitarian Summit Commitments and Initiatives - Doz e. V.



Stakeholder Information

Organisation Name

Doz e. V.

Organisational Type

NGO - International

City and Country where Headquartered

Leipzig, Germany

Focal Point Name

Abdulaziz Ramadan

Region

Middle East

Twitter ID

@DOZ_Int



2D Take concrete steps to improve compliance and accountability

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Doz e. V. commits to adopt the IASC statement on the Prevention of Sexual Exploitation and Abuse at the individual agency level.	Policy	Uphold the Norms that Safeguard Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

Gender-based violence prevention and response

In 2018 DOZ e.V. made specific focus in its activities especially in conflict areas in Syria on preventing gender-based violence and responding to gender-based violence's critical issues in local context such countering marriage of minors through interactive workshops and awareness campaigns with minor girls and parents, in addition to mainstreaming protection into gender-based violence activities such as designing and implementing activities for widow women who lost their sons and/or husbands in war, women who are internally displaced persons (IDPs), community and local women most in need, and women from people with disability (PWD) group.

Protection against sexual exploitation and abuse (PSEA)

Doz e.V.'s policies were reviewed by the board of directors in 2018 and a protection against sexual exploitation and abuse (PSEA) policy paper that must be signed by each new employee, member, or volunteer was added. In addition to that, Doz e.V. implemented various trainings and workshops for staff and volunteers on PSEA and is planning to mainstream protection activities into PSEA sector in future planned activities.

IHL and IHRL compliance and accountability

In 2018, Doz. e. V. reviewed and improved its policies and procedures both for offices and in the field to increase the level of accountability and compliance within teams and in our response plans. In addition to that, Doz e. V. asked larger international NGOs for more trainings on IHL and the Sphere Handbook guide for staff, both those who work in the offices or in the field. One training of trainers was provided by Diaspora Emergency Action & Coordination (DEMAC) in London. Other trainings were provided by other international partners in Syria and Iraq.

B. Please select if your report relates to any initiatives launched at World Humanitarian summit

- DEMAC – Diaspora Emergency Action & Coordination
- The Compact for Young People in Humanitarian Action

2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Funding amounts
- Funding modalities (earmarking, priorities, yearly agreements, risk aversion measures)
- Human resources/capacity

B. How are these challenges impacting achievement of this transformation?

Those challenges prevent Doz e.V. from long-term sustainable planning of response plans and puts the organization's own resources developed so far at risk, especially human resources, data collection and analysis capacities, and organizational development.

3. What steps or actions are needed to make collective progress to achieve this transformation?

Due to challenges mentioned above, Doz e. V. had to create innovative ways to counter those challenges such as: bringing more volunteers in the diaspora and in the the field to fill gaps in human resources, and share resources with other local and international actors for better coordination, and maintain contact with UNOCHA officers to improve response modalities in terms of fund channeling and monitoring mechanisms.



Keywords

Disability, Displacement, Gender, IHL compliance and accountability, PSEA, Quality and accountability standards



3G Address other groups or minorities in crisis settings

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Doz e. V. endorses the Charter on Inclusion of Persons with Disabilities in Humanitarian Action.	Policy	Leave No One Behind

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

In 2018, most of Doz e. V.'s activities focused on marginalized groups from conflict-affected populations in addition to locals most in need. Doz e.V. supported IDP groups, widowed women, persons with disabilities and refugees. In Syria and Iraq, Doz e.V. focus was on specific target groups such as youth, women, IDPs, and persons with disabilities. In Germany, Doz e.V.'s focus was on refugees and migrants, especially youth and women.

B. Please select if your report relates to any initiatives launched at World Humanitarian summit

- DEMAC – Diaspora Emergency Action & Coordination
- The Compact for Young People in Humanitarian Action

2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Funding amounts
- Funding modalities (earmarking, priorities, yearly agreements, risk aversion measures)
- Human resources/capacity

B. How are these challenges impacting achievement of this transformation?

These challenges delay activities and sometimes prevent Doz e.V. from long-term planning and including a larger number of beneficiaries.

3. What steps or actions are needed to make collective progress to achieve this transformation?

Improve grant and funds channelled to local NGOs and localization. Provide longer sustainable and transparent partnerships. More coordination meetings are needed between local NGOs, INGOs, and UN agencies operating in conflict areas to improve work and partnership policies and procedures.

Keywords

Disability, Displacement, Gender, Youth



4A Reinforce, do not replace, national and local systems

Joint Commitments

Commitment	Joint Commitment	Commitment Type	Core Responsibility
<p>Commits, where relevant, to the 17 joint Diaspora commitments, which include providing a voice and delivering actions towards resolving root causes of conflict and current conflict situations, aligning humanitarian response work and activities with humanitarian principles; ensuring social inclusion in all efforts, and working holistically and meaningfully with all humanitarian response stakeholders towards efficient, inclusive and people-centered humanitarian action to support vulnerable people and communities.</p>	<ul style="list-style-type: none"> ✓ Hope for Ebola Orphans Foundation - Sierra Leone ✓ From Street to School ✓ Somali Rehabilitation and Development Association (SORADA) ✓ Verband Deutsch-Syrischer Hilfsvereine e.V. ✓ The Association of Sierra Leone Healthcare Professionals Abroad (TOSHPA) ✓ Organization for Rehabilitation of Somalia (OFROSOM) ⌘ Haiti Renewal Alliance HRA ⌘ Watan <p>Afghansk Kulturforening, African Community Association of Bolton, AYAD, Barada Syrienhilfe, CEO Associates, Danish Human Appeal, DAN-TA QOYS-KA (The Family), Diaspora African Women's Network, Deutsch Syrisches forum e.V., Engayde, Federation of Ghanaian diaspora in Europe, Gender Education & Enterprise Development for Africa (GEEDA), Girl Child Network Sierra Leone, Hand in Hand for Syria, Heads Up (Africa), Heaven Homes and Children's Centres, HIRDA DK, HIRDA UK, Homes League Abroad, IDAY-UK, Katib Cultural Association, Kindeslaecheln, LGBT Christians in Exiles, Lepont UK, LunchBoxGift, Movimento degli Africani, Nakuru Environmental and Cultural Trust, Sawa foundation UK, SHF -Syrian Humanity Forum e.V., Shabaka Social Enterprise, SLUKDERT, South People's Projects-Soppro, SSPDO, Youth With A Global Vision</p>	Policy	Change People's Lives: From Delivering Aid to Ending Need

Individual Commitments

Commitment	Commitment Type	Core Responsibility
<p>Doz e.V. commits to make sustained funding conditional on the systematic collection of feedback from affected people on the quality and utility of humanitarian programmes.</p>	Financial	Change People's Lives: From Delivering Aid to Ending Need



Doz e. V. commits to establishing a common approach to providing information to affected people and collecting, aggregating and analysing feedback from communities to influence decision-making processes at strategic and operational levels.	Operational	Change People's Lives: From Delivering Aid to Ending Need
Doz e. V. commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

Strengthening national/local leadership and systems

In all of Doz e.V.'s programmes and projects, the organization considers at all stages (such as project planning and design, project implementation and monitoring, and project conclusion), the national and local laws where operations take place. In 2018, Doz. e.V. designed and implemented projects in Germany, Iraq and Syria, and in all countries it considered local needs and area analysis to better plan and provide services to people in need. On the other hand, Doz. e.V. invested time and effort to train local teams and leadership so it helps build strong local and national actors and push the localization process forward.

Building community resilience

Doz e.V. work modules, since its foundation, are based on a community-centered approach. In 2018 Doz e.V. kept running the community social centers built in the last year in its areas of operations, especially in conflict areas to ensure that the local community has the space and tools in to engage and benefit from the community social centers.

People-centered approaches (feedback mechanisms, community engagement, etc)

In all of its projects, Doz e.V. aims to "build community resilience", enabling it to automatically put people at the center of its work. The policy of building community social centers where it implements programs and projects requires the engagement of local community in almost all stages of any project such as: planning, monitoring of implementation, and providing recommendations to us at the end of each project. In addition to that, in each community social center Doz e.V. installs two boxes: one for complaints and recommendations and another one for community/beneficiaries satisfaction feedback. Both boxes can be accessed physically by all groups such as locals, IDPs, persons with disabilities, women, youth, and the elderly. Also, feedback or complaints can be made through online platforms such as WhatsApp or social media if someone cannot reach physically the center and/or prefers to do it online.

Adherence to quality and accountability standards (e.g. CHS, SPHERE)

In 2018, Doz e.V. asked its international and local staff to re-do the online courses of the Core Humanitarian Standard, SPHERE and other relevant courses to make sure that staff working in offices or in the field are aware and up to date with CHS and SPHERE standards. In addition to that, Doz e.V. did physical training workshops for staff in Syria and Iraq. Furthermore, Doz e.V. asked other professional international actors working in conflict areas to provide further trainings to its staff on protection principles, protection mainstreaming, protection monitoring, and humanitarian principles.

B. Please select if your report relates to any initiatives launched at World Humanitarian summit

- Charter on Inclusion of Persons with Disabilities in Humanitarian Action
- DEMAC – Diaspora Emergency Action & Coordination
- The Compact for Young People in Humanitarian Action

2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Funding amounts
- Funding modalities (earmarking, priorities, yearly agreements, risk aversion measures)
- Human resources/capacity



B. How are these challenges impacting achievement of this transformation?

These challenges delay the process of developing internal policies and procedures due to inability to hire professional staff; they prevent the organization from long-term program planning, and affect its sustainability plan in supporting conflict-affected populations and people in need.

3. What steps or actions are needed to make collective progress to achieve this transformation?

There is need to focus on developing fund channeling mechanisms and partnerships for sustainable work in humanitarian response, and focusing on long-term programming that comes through enhancing the role of local and diasporas actors to play a stronger complementary role beside large international NGOs and UN agencies.

Keywords

Community resilience, Innovation, Local action, People-centred approach, Quality and accountability standards, Strengthening local systems



5E Diversify the resource base and increase cost-efficiency

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Doz e. V. commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

Diversity of resources is the foundation of sustainability in Doz e.V.'s work policy. Most local NGOs local civil society organization's have a dilemma between sustainable funding and a human resources gap. Although Doz e.V.'s funds for the year 2018 were not high enough to enable the organization to increase its professional dedicated staff, it filled this gap by including more volunteers, especially at headquarters. This enabled Doz e.V. to have diversity in the background of new support volunteers and diversity in their expertise. Those volunteers helped to maintain Doz e.V.'s sustainability and also diversify projects and target groups and areas. More information can be found in Doz e.V.'s annual report for 2018 that will be published soon.

B. Please select if your report relates to any initiatives launched at World Humanitarian summit

- DEMAC – Diaspora Emergency Action & Coordination
- The Compact for Young People in Humanitarian Action

2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Funding amounts
- Funding modalities (earmarking, priorities, yearly agreements, risk aversion measures)
- Human resources/capacity

B. How are these challenges impacting achievement of this transformation?

These challenges delay the process of developing internal policies and procedures due to inability to hire professional staff; they prevent the organization from long-term program planning, and affect its sustainability plan in supporting conflict-affected populations and people in need.

3. What steps or actions are needed to make collective progress to achieve this transformation?

There is need to focus on developing fund channeling mechanisms and partnerships for sustainable work in humanitarian response, and focusing on long-term programing that comes through enhancing the role of local and diasporas actors to play a stronger complementary role beside large international NGOs and UN agencies.