



Individual Self Reflection 2020 on World Humanitarian Summit Commitments and Initiatives - Deutsche Post DHL Group



Stakeholder Information

Organisation Name
Deutsche Post DHL Group

Organisational Type
Private Sector

City and Country where Headquartered
Bonn, Germany

Focal Point Name
Kathrin Mohr

Region
Europe

Twitter ID
[@DeutschePostDHL](#)



4A Reinforce, do not replace, national and local systems

Core Commitments

Commitment	Core Responsibility
Commit to reinforce national and local leadership and capacities in managing disaster and climate-related risks through strengthened preparedness and predictable response and recovery arrangements.	Change People's Lives: From Delivering Aid to Ending Need
Commit to ensure regional and global humanitarian assistance for natural disasters complements national and local efforts.	Change People's Lives: From Delivering Aid to Ending Need

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

Strengthening national/local leadership and systems

'Get airports ready for disaster' training jointly organised by the United Nations Development Programme and the Deutsche Post DHL Group (DPDHL). Airport personnel in three countries (Bosnia, Costa Rica and Peru) received training by DPDHL humanitarian logistics experts to prepare for disaster situations. Furthermore, 'train the facilitator' trainings have taken place to further scale-up the programme and empower others to train airport staff.

'Disaster response teams' jointly organised by the United Nations Office for the Coordination of Humanitarian Affairs and the Deutsche Post DHL Group. Several trainings have taken place and airports in three countries (Guatemala, India and Indonesia) were supported in disaster situations.

2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Field conditions, including insecurity and access
- Information management/tools
- Multi-stakeholder coordination

B. How are these challenges impacting achievement of this transformation?

Communication constraints lead to stakeholders not knowing the role of others.

3. What steps or actions are needed to make collective progress to achieve this transformation?

More legal freedoms i.e. Governments need to reduce existing challenges and obstacles for humanitarian logistics.

Keywords

Emergency Response, Local action, Preparedness, Strengthening local systems



4B Anticipate, do not wait, for crises

Joint Commitments

Commitment	Joint Commitment	Commitment Type	Core Responsibility
As part of the Get Airports Ready for Disasters (GARD) programme, Deutsche Post DHL Group commits to build up better airport preparedness structures in countries exposed to natural disasters. Three GARD workshops and one GARD plus workshop will be conducted annually free-of-charge for a minimum of another three years (until 2019). GARD trainers will train new trainers in respective countries in order to improve airport preparedness in the next three years.	UNDP	Capacity	Change People's Lives: From Delivering Aid to Ending Need

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Based on the findings of the joint publication between OCHA and Deutsche Post DHL Group "Combining Capabilities: How public private partnerships are making a difference in humanitarian action", DPDHL Group commits to further engage and extend its network with their partners.	Partnership	Change People's Lives: From Delivering Aid to Ending Need
Deutsche Post DHL Group aligns to the core commitments by extending its partnership and joint initiatives with UNDP and UNOCHA for a minimum of another three years (until 2019).	Partnership	Change People's Lives: From Delivering Aid to Ending Need
DPDHL Disaster Response Teams will assist with airport logistics free-of-charge in affected countries in the aftermath of a disaster (up to 5 missions per year). DPDHL Group will support OCHA with setting-up and manning the Reception and Departure desk.	Operational	Change People's Lives: From Delivering Aid to Ending Need

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

Preparedness

Through the 'Get airports ready for disaster' workshops, Deutsche Post DHL Group (DPDHL) aims to help airports prepare for a crisis situation resulting from a natural disaster. The programme is jointly coordinated by the United Nations Development Programme and DPDHL. DPDHL employees use their logistical know-how and experience to train airport staff and enable them to be prepared for the challenges they face in this situation. In 2018, airport personnel in three countries were trained: Bosnia, Costa Rica and Peru.

2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.



- Field conditions, including insecurity and access
- Information management/tools
- Strengthening national/local systems

B. How are these challenges impacting achievement of this transformation?

Often the problem is that local staff do not really know what the workshop aims to achieve. This is probably due to information mismanagement or communication constraints.

3. What steps or actions are needed to make collective progress to achieve this transformation?

Partnering with the United Nations as well as with international aviation associations to scale-up the workshop 'Get airports ready for disaster.'

Keywords

Local action, Preparedness, Strengthening local systems