Individual Self Reflection 2020 on World Humanitarian Summit Commitments and Initiatives - Human Appeal
# Stakeholder Information

<table>
<thead>
<tr>
<th>Organisation Name</th>
<th>Organisational Type</th>
<th>City and Country where Headquartered</th>
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<tbody>
<tr>
<td>Human Appeal</td>
<td>NGO - International</td>
<td>Manchester, United Kingdom of Great Britain and Northern Ireland</td>
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<tr>
<th>Focal Point Name</th>
<th>Region</th>
<th>Twitter ID</th>
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<tbody>
<tr>
<td>Jamal Belke</td>
<td>Global</td>
<td>@HumanAppeal</td>
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1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

As most of Human Appeal’s work is in conflict-affected countries, we remain committed to and guided by the commitments. We provide a combination of humanitarian, resilience, recovery and development programming with a focus on working with and through local communities. Capacity building efforts of local individuals and partners in Iraq, Myanmar and Syria have resulted in better response when we, ourselves, at times can’t access people in need.

We prioritize the active involvement and participation of women, youth, minorities, special needs and other vulnerable people in the design, implementation and monitoring of our work to the greatest extent possible. Our various feedback mechanisms have given an additional voice to those who wish to point out to us any shortcomings and suggestions.

As an example, during 2017, we established operations in response to the large displacements during the Battle of Mosul delivering humanitarian assistance reaching $30 million to 750,000 people, co-leading the Protection Working Group for Ninewa governorate and seconding a Protection Mainstreaming Expert to the Protection Cluster. We delivered protection to over 27,000 people in and fleeing Mosul during the height of the conflict in Iraq. We also provided clean water to 23,000 people in the most heavily destroyed neighborhoods in Mosul during the battle.
We actively participate in local, regional, national and global conferences and events which seek to address the causes of conflict with a wide-range of key stakeholders and believe faith can play a positive role in peace building.

2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.

☑ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.
☑ By reporting to, or using reports prepared for, UN principal organs, UN governing boards, or other international bodies
☑ Through multi-stakeholder processes or initiatives (e.g. IASC, Grand Bargain, Charter for Change, etc).

B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

Human Appeal reports show we play a role bringing about positive, localized changes; most noticeably this past year in Bangladesh/Myanmar, Haiti, Iraq, Somalia, Syria, Yemen, etc. However, the United Nations, the EU and nation states must lead the way to find political solutions to the many large-scale man-made disasters.

3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

☑ Field conditions, including insecurity and access
☑ Funding amounts
☑ Human resources/capacity

B. How are these challenges impacting achievement of this transformation?

Access to highly insecure areas, dealing with state and non-state actors impacts on all levels of programmatic design, implementation, results, follow-up, cost of delivery, etc. especially with such restricted funding levels. Staff can be hard to source and once trained-up/experienced, they oftentimes get taken by other organizations.

4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

Human Appeal will work to build upon its selection as one of six NGOs elected to the UN's Humanitarian Country Team in Iraq. Based on this success and the introduction of protection programming in Iraq (which was new to Human Appeal) we are revising our strategies and approaches to the work we are doing in other countries. Our commitment to the Core Humanitarian Standard will also see more results in the coming year.

5. What steps or actions are needed to make collective progress to achieve this transformation?

Humanitarian response isn't the solution to most of today's crises which clearly require political solutions. The UN and other large actors need to step-up and play their role in leading the way to find these solutions. As this isn't likely to occur, we need to all be more realistic in our efforts to come together while having access to more flexible, multi-year funding for longer-term positive impacts in such fragile settings.

6. List any good practice or examples of innovation undertaken individually or in cooperation with others to advance this transformation.

In April 2017 the Organization of Islamic Cooperation, Muslim Charities Forum and Humanitarian Forum held a drought/famine prevention event in Mogadishu hosted by the UN and Somalia government and bringing together 82 national/global organizations to map out ways to bolster the government and local civil society while responding in coordinated ways. Strong coordination continued afterwards.

Keywords
Displacement, Local action, Protection, Quality and accountability standards
Initiative Reports

Charter on Inclusion of Persons with Disabilities in Humanitarian Action :

What concrete actions have you taken in support of the initiative.

In line with our commitment to the Charter, as a key partner of UNHCR, Human Appeal provided a range of protection programming to civilians during and following the battle of Mosul. This includes over 27,000 people fleeing the military operations and those living in hard-to-reach areas, many of whom were persons with physical and mental disabilities. Information provision/ referrals to other service providers were key components of this work.

In addition to support for psychosocial programming, Human Appeal provided 77 people with disabilities comprehensive vocational training in the Gaza Strip. Carpentry, furniture painting, upholstery, manufacturing aluminum products, wood carving, and book binding were some of the extensive options on offer. (Twenty impoverished families were provided with furniture produced during their studies.)

Globally, we reached large numbers of people with disabilities and their families through a range of food security programmes in addition to the provision of wheelchairs.

The Peace Promise :

What concrete actions have you taken in support of the initiative.

Human Appeal strategically works to align Agenda 2030 aims with its humanitarian work through the provision of life-saving assistance in addition to longer-term interventions including shelter, health, education and even food security/ livelihoods programming. Our local capacity building emphasizes participation of youth, women, special needs and other marginalized people to the greatest extent possible while national staff/volunteers from all faiths/backgrounds are actively recruited. Participatory complaint and feedback mechanisms are in place as are the means to actively respond.

Active context/risk analysis impacts our own work and our findings shared with donors/other agencies in the field, although at times this may be at the expense of what had been our ‘comparative advantage’. Our comprehensive protection programming directly assists individuals and communities while making special efforts to educate local government/military/community members to try to re-build peaceful and inclusive societies marked by social cohesion, gender equality and respect for human rights.
### Additional Reports

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<tr>
<th>Attachment</th>
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<tr>
<td>20180327-FINAL HA 2017 Report to C4C.pdf</td>
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