Annual Report on World Humanitarian Summit Commitments - Union of Medical Care and Relief Organizations (UOSSM)
2016

Stakeholder Information

Organisation Name
Union of Medical Care and Relief
Organizations (UOSSM)

Organisational Type
NGO - International

City and Country where Headquartered
Paris, France

Focal Point Name
Ahmad Rashed Alhafez

Region
Middle East

Twitter ID
Nil

2D Take concrete steps to improve compliance and accountability

Individual Commitments

Commitment	Commitment Type	Core Responsibility
UOSSM commits to adopt the IASC statement on the Prevention of Sexual Exploitation and Abuse at the individual agency level.	Policy	Uphold the Norms that Safeguard Humanity

Where did your organization stand on these issues prior to making these commitments

As we are providing healthcare and PSS services to beneficiaries, we insisted on having the prevention of sexual exploitation and abuse clearly stated before all practitioners and service providers

Achievements at a glance

UOSSM have formed the policy and added it to the orientation process of staff

How is your organization assessing progress

Policy forming; staff orientation inclusion for policy; incidents related to sexual exploitation and/or abuse

Challenges faced in implementation

No considered challenges faced in the implementation, as it's the culture of the Middle East region not to involve in sexual exploitation, however according to the same culture, staff felt strange to have a declared policy regarding this.

Next step to advance implementation in 2017

Reflect the content of the policy in beneficiaries education along with staff and provide information through different communication media channels and materials

Tag with other relevant transformations, keywords, initiatives

Keywords

☑ Gender

Agenda for Humanity

☑ 3D - Empower and protect women and girls

(4A) Reinforce, do not replace, national and local systems

Individual Commitments

Commitment	Commitment Type	Core Responsibility
UOSSM commits to make sustained funding conditional on the systematic collection of feedback from affected people on the quality and utility of humanitarian programmes.	Financial	Change People's Lives: From Delivering Aid to Ending Need
UOSSM commits to establishing a common approach to providing information to affected people and collecting, aggregating and analysing feedback from communities to influence decision-making processes at strategic and operational levels.	Operational	Change People's Lives: From Delivering Aid to Ending Need
UOSSM commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

Where did your organization stand on these issues prior to making these commitments

CHS commitments and beneficiaries feedback are key guidelines to ensure the humanitarian endeavor is aligned with applicable IHL and Human Rights.

Achievements at a glance

The processes for Monitoring, Evaluation, Accountability, and Learning (MEAL) includes the CHS commitments to measure and evaluate. Systematic beneficiaries survey are used in different programs and operations, and feedback is analyzed and communicated at different operational and strategic levels (including the Management Review Meeting).

How is your organization assessing progress

The ratio of projects/programs that we conducted beneficiaries satisfaction surveys for feedback and the number of needs assessments that included information from beneficiaries and the reports generated accordingly.

Challenges faced in implementation

For healthcare and PSS services, the beneficiaries feedback is mostly positive due to the lack of people knowledge about healthcare and psycho-social support, so they cannot adequately assess the adequacy of the services, rather they are not highly acquainted with their rights.

Next step to advance implementation in 2017

Publish awareness about beneficiaries rights, their necessary impact on services through their opened feedback and opinions

Tag with other relevant transformations, keywords, initiatives

Keywords

☑ Accountability to affected people   ☑ People-centred approach

(5E) Diversify the resource base and increase cost-efficiency

Individual Commitments

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Where did your organization stand on these issues prior to making these commitments

The necessity to map humanitarian work with guiding standards and principles to achieve the highest impact on beneficiaries to assist them upon disasters.

Achievements at a glance

We included CHS commitments in our Monitoring, Evaluation, Accountability and Learning (MEAL) processes

How is your organization assessing progress

The quantitative and qualitative data obtained from the measurement of the commitments through MEAL processes

Challenges faced in implementation

Project funding doesn't cover periods after project completion. This makes the measurement of commitments related to impact on community and environment harder.

Next step to advance implementation in 2017

Prepare detailed tools to measure and evaluate commitments

Tag with other relevant transformations, keywords, initiatives

Agenda for Humanity

☑ 4A - Reinforce, do not replace, national and local systems