



**AGENDA  
FOR HUMANITY**  
5 CORE RESPONSIBILITIES  
24 TRANSFORMATIONS



# **Annual Report on World Humanitarian Summit Commitments - Deutsche Post DHL Group 2016**



## Stakeholder Information

**Organisation Name**  
Deutsche Post DHL Group

**Organisational Type**  
Private Sector

**City and Country where Headquartered**  
Bonn, Germany

**Focal Point Name**  
Kathrin Mohr

**Region**  
Europe

**Twitter ID**  
[@DeutschePostDHL](#)



## 4B Anticipate, do not wait, for crises

### Individual Commitments

Commitment	Commitment Type	Core Responsibility
Based on the findings of the joint publication between OCHA and Deutsche Post DHL Group "Combining Capabilities: How public private partnerships are making a difference in humanitarian action", DPDHL Group commits to further engage and extend its network with their partners.	Partnership	Change People's Lives: From Delivering Aid to Ending Need
Deutsche Post DHL Group aligns to the core commitments by extending its partnership and joint initiatives with UNDP and UNOCHA for a minimum of another three years (until 2019).	Partnership	Change People's Lives: From Delivering Aid to Ending Need
DPDHL Disaster Response Teams will assist with airport logistics free-of-charge in affected countries in the aftermath of a disaster (up to 5 missions per year). DPDHL Group will support OCHA with setting-up and manning the Reception and Departure desk.	Operational	Change People's Lives: From Delivering Aid to Ending Need

### Where did your organization stand on these issues prior to making these commitments

Corporate citizenship at Deutsche Post DHL Group is about giving back to the communities in which we live, work and conduct business. This is an integral part of our corporate responsibility strategy. As the world's leading transport and logistics company, we want to leverage our core competencies and the know-how of our employees in a way that makes a positive contribution to society and the environment.

### Achievements at a glance

GARD (Get Airports Ready for Disaster) workshops have been conducted at 38 airports in disaster-prone regions in Armenia, Bangladesh, the Dominican Republic, El Salvador, India, Indonesia, Jordan, Lebanon, Mauritius, Macedonia, Nepal, Panama, Peru, the Philippines, the Seychelles, Sri Lanka and Turkey. Five of these workshops took place in 2016: in India, Indonesia, Jordan, Mauritius and the Seychelles. In all, more than 800 participants received training in disaster management. Since the launch of the partnership with UNOCHA, DRTs (Disaster Response Teams) have been deployed over 40 times around the world – most recently to Haiti in the wake of Hurricane Matthew in October, after the severe earthquake in Ecuador in April and after Cyclone Winston struck Fiji in February 2016. We provide regular follow-up training to make sure our DRT volunteers are prepared for the extraordinary demands of such deployments. In 2016 over 100 employees took part in these training events.

### How is your organization assessing progress

Our corporate citizenship activities are systematically captured and measured according to the globally recognized LBG model.

### Challenges faced in implementation

Coordination between various actors can be challenging and complex. This is why we have been partnering with the United Nations (OCHA and UNDP) to be integrated into the humanitarian system.

### Next step to advance implementation in 2017

In 2016 the United Nations requested that we take on an additional role in the area of disaster relief. DHL volunteers will provide support to the UN's Reception and Departure Desk which manages incoming relief workers at airports. The job of our volunteers will be to supply incoming relief workers with the information they need most so that they can exit the terminal and reach their deployment sites as quickly as possible. We have developed a training concept for this new role and have already used it to train the first group of 50 DHL employees in Asia.

**If you had one message for the annual report on what is most needed to advance the transformation Anticipate, do not wait, for crises , what would it be**



Trusted and long-standing partnerships between actors are key.

**Tag with other relevant transformations, keywords, initiatives**

**Keywords**

Disaster Risk Reduction

Humanitarian principles

Private sector

**Specific Initiatives**

Global Partnership for Preparedness

The Connecting Business Initiative