



# **Annual Report on World Humanitarian Summit Commitments - Muslim Hands 2016**



## Stakeholder Information

**Organisation Name**

Muslim Hands

**Organisational Type**

Faith-based Organisation

**City and Country where Headquartered**

Nottingham, United Kingdom of Great Britain and Northern Ireland

**Focal Point Name**

Irfan Khan

**Region**

Global

**Twitter ID**

@muslimhandsuk



## 4A Reinforce, do not replace, national and local systems

### Individual Commitments

Commitment	Commitment Type	Core Responsibility
Muslim Hands commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

### Where did your organization stand on these issues prior to making these commitments

As a humanitarian aid agency we strongly believe that our actions to support vulnerable people should be in line with international standards. Before the introduction of CHS, Muslim Hands always used and referred to Sphere standards for guidance purpose. The assessment of quality and accountability element of Muslim Hands operations were not very structured hence we wanted to adopt the Core Humanitarian Standard on Quality and Accountability.

### Achievements at a glance

We have already started reviewing our current systems, policies and procedures. The review process will take a few more weeks before we start working on agreed proposed actions.

### How is your organization assessing progress

We have introduced new tools to monitor activities at the field level. We are also investing in a management information system to capture maximum data for better analysis and for future programming purposes.

### Challenges faced in implementation

As Muslim Hands has grown in an organic way, the acceptance of following new procedure and policies sometime become challenging among the field staff. We are encouraging our field team and colleagues at headquarters to develop a further understanding about CHS from current available resources and also by taking part in trainings /workshops.

### Next step to advance implementation in 2017

We are planning to arrange the self assessment process of Muslim Hands against CHS this year and hopefully by next year we will be ready to get external verification.

### If you had one message for the annual report on what is most needed to advance the transformation Reinforce, do not replace, national and local systems , what would it be

My only message will be to learn from local existing practices which are working well to ensure effectiveness and accountability. Also, engaging local people at the decision-making level should be given real importance.

### Tag with other relevant transformations, keywords, initiatives

#### Keywords

- Accountability to affected people       Humanitarian principles

#### Agenda for Humanity

- 1D - Develop solutions with and for people       5A - Invest in local capacities



## 5E Diversify the resource base and increase cost-efficiency

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#### Agenda for Humanity

- 4A - Reinforce, do not replace, national and local systems