











Annual Report on World Humanitarian Summit Commitments - sQuid 2016











Stakeholder Information

Organisation Name

sQuid

Organisational Type

Private Sector

City and Country where Headquartered

London, United Kingdom of Great Britain and Northern Ireland

Focal Point Name

Stephen Hedge

Region

Europe

Twitter ID

@squidcard















Reinforce, do not replace, national and local systems

Individual Commitments

Commitment	Commitment Type	Core Responsibility
sQuid commits to the enhancement of national delivery systems, capacities and preparedness planning by providing access to low-cost digital payment systems and encouraging a greater understanding of different solutions and methods, and assisting humanitarian actors in capacity and preparedness in using such systems.	Operational	Change People's Lives: From Delivering Aid to Ending Need

Core Commitments

Commitment	Core Responsibility
Commit to increase substantially and diversify global support and share of resources for humanitarian assistance aimed to address the differentiated needs of populations affected by humanitarian crises in fragile situations and complex emergencies, including increasing cash-based programming in situations where relevant.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
Commit to empower national and local humanitarian action by increasing the share of financing accessible to local and national humanitarian actors and supporting the enhancement of their national delivery systems, capacities and preparedness planning.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

Where did your organization stand on these issues prior to making these commitments

Understanding that humanitarian actors are looking to shift to cash and digital payments, and that many organisations are not aware of the cost-effective methods and different options or solutions available to them. We recognise that private sector payments systems providers can make a huge impact on the challenge of shifting to cash and payments, in addition to the sector needing innovation and an ability to adapt to new technologies.

Achievements at a glance

Successfully operating a cash transfer programme in partnership with the UK and Kenyan governments in rural Kenya; and assisting NGOs in east and west Africa in delivering cash transfer and e-voucher programmes that have been operating in quarter 1 of 2017.

How is your organization assessing progress

We're assessing progress through conducting end-line surveys, analysis and reporting, to evaluate the effectiveness of the programme in Kenya, and are performing detailed analysis and reporting on the efficiency of other programmes too.

Challenges faced in implementation

Lack of understanding in the necessity for secure, regulated payment systems; and a lack of preparedness planning for the crisis situations affecting areas in east Africa and the Middle East.

Next step to advance implementation in 2017

In 2017, we will continue to work with The Cash Learning Partnership (CaLP) and other organisations to promote the effectiveness of digital payment systems and cash transfer programming, by providing industry based technological advice. We will also continue to work collaboratively with humanitarian actors, as private sector payments specialists, to help them leverage technology that is robust, proven and available.

If you had one message for the annual report on what is most needed to advance the transformation Reinforce, do not replace, national and local systems, what would it be

The humanitarian sector needs technology expertise and an increased level of understanding of digital payment systems. This can











only be fully achieved with the involvement of private sector players who develop, manage and own such technologies.

Tag with other relevant transformations, keywords, i	initiatives
Keywords	

☐ Cash ☐ Private sector

Agenda for Humanity

 $\ensuremath{\square}$ 5E - Diversify the resource base and increase cost-efficiency