











# Individual Self Reflection 2020 on World Humanitarian **Summit Commitments and Initiatives - iMMAP**











# **Stakeholder Information**

**Organisation Name** 

**iMMAP** 

**Organisational Type** 

NGO - International

City and Country where Headquartered

Washington D.C., United States of

America

**Focal Point Name** 

William Barron

Region Global Twitter ID

@iMMAPer















### Ensure full access to and protection of the humanitarian and medical missions

### **Core Commitments**

Commitment	Core Responsibility
Commit to ensure all populations in need receive rapid and unimpeded humanitarian assistance.	Uphold the Norms that Safeguard Humanity
Commit to promote and enhance efforts to respect and protect medical personnel, transports and facilities, as well as humanitarian relief personnel and assets against attacks, threats or other violent acts.	Uphold the Norms that Safeguard Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

iMMAP has worked during the reporting period through information management support with partner organizations to provide cost-efficient and more effective service delivery and decision-making, which ultimately leads to improved outcomes for populations. This cost saving enables organizations to reach more people and to provide better service, across a wider geography.

iMMAP has offered partners the full spectrum of information, knowledge and change management skills linking that expertise with thematic knowledge, e.g. food security, health, coordination, development, disaster risk reduction, humanitarian mine action, security, climate change, agriculture, and much more. iMMAP has deployed capacities to organizations, helping them to solve operational and strategic challenges, and has worked in moderate to high risk environments whether from political, economic, stability or security threats.

B. Please select if your report relates to any initiatives launched at World Humanitarian summit

☑ Platform on Disaster Displacement

### Keywords

Humanitarian-development nexus















# Take concrete steps to improve compliance and accountability

### **Individual Commitments**

Commitment	Commitment Type	Core Responsibility
iMMAP commits to adopt the IASC statement on the Prevention of Sexual Exploitation and Abuse at the individual agency level.	Policy	Uphold the Norms that Safeguard Humanity

### **Core Commitments**

Commitment	Core Responsibility
Commit to promote and enhance respect for international humanitarian law, international human rights law, and refugee law, where applicable.	Uphold the Norms that Safeguard Humanity
Commit to speak out and systematically condemn serious violations of international humanitarian law and serious violations and abuses of international human rights law and to take concrete steps to ensure accountability of perpetrators when these acts amount to crimes under international law.	Uphold the Norms that Safeguard Humanity
Implement a coordinated global approach to prevent and respond to gender-based violence in crisis contexts, including through the Call to Action on Protection from Gender-based Violence in Emergencies.	Uphold the Norms that Safeguard Humanity
Fully comply with humanitarian policies, frameworks and legally binding documents related to gender equality, women's empowerment, and women's rights.	Uphold the Norms that Safeguard Humanity Leave No One Behind

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

### Protection against sexual exploitation and abuse (PSEA)

iMMAP has a Code of Conduct that explicitly enumerates the accepted behavior and attitude expected of all its staff and consultants, both international and national. The code calls for individual commitment to respect for ethics, humanistic ideals, human rights and humanitarian international law as well as a general attitude characterized by neutrality, impartiality and non-discrimination. The Code of Conduct explicitly addresses Protection Sexual Exploitation and Abuse (PSEA) and is consistent with the Inter-Agency Standing Committee (IASC) Task Force on PSEA in Humanitarian Crises. iMMAP holds full responsibility for ensuring that staff and all the personnel deployed under this award are aware and fully comply with the Code of Conduct at all times Beneficiaries, and others with whom iMMAP is working with, are made aware of the Code of Conduct that iMMAP staff must comply with.

### **Keywords**

**PSEA** 















## Uphold the rules: a global campaign to affirm the norms that safeguard humanity

### **Core Commitments**

Commitment	Core Responsibility
Commit to promote and enhance respect for international humanitarian law, international human rights law, and refugee law, where applicable.	Uphold the Norms that Safeguard Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

iMMAP's Code of Conduct calls for individual commitment of staff to respect for ethics, humanistic ideals, human rights and humanitarian international law as well as a general attitude characterized by neutrality, impartiality and non-discrimination.

### Keywords

Humanitarian principles















## Reduce and address displacement

### **Core Commitments**

Commitment	Core Responsibility
Commit to a new approach to addressing forced displacement that not only meets immediate humanitarian needs but reduces vulnerability and improves the resilience, self-reliance and protection of refugees and IDPs. Commit to implementing this new approach through coherent international, regional and national efforts that recognize both the humanitarian and development challenges of displacement. Commit to take the necessary political, policy, legal and financial steps required to address these challenges for the specific context.	Leave No One Behind
Commit to promote and support safe, dignified and durable solutions for internally displaced persons and refugees. Commit to do so in a coherent and measurable manner through international, regional and national programs and by taking the necessary policy, legal and financial steps required for the specific contexts and in order to work towards a target of 50 percent reduction in internal displacement by 2030.	Leave No One Behind
Acknowledge the global public good provided by countries and communities which are hosting large numbers of refugees. Commit to providing communities with large numbers of displaced population or receiving large numbers of returnees with the necessary political, policy and financial, support to address the humanitarian and socio-economic impact. To this end, commit to strengthen multilateral financing instruments. Commit to foster host communities' self-reliance and resilience, as part of the comprehensive and integrated approach outlined in core commitment 1.	Leave No One Behind
Commit to collectively work towards a Global Compact on responsibility-sharing for refugees to safeguard the rights of refugees, while also effectively and predictably supporting States affected by such movements.	Leave No One Behind
Commit to actively work to uphold the institution of asylum and the principle of non-refoulement. Commit to support further accession to and strengthened implementation of national, regional and international laws and policy frameworks that ensure and improve the protection of refugees and IDPs, such as the 1951 Convention relating to the Status of Refugees and the 1967 Protocol or the AU Convention for the Protection and Assistance of Internally Displaced Persons in Africa (Kampala convention) or the Guiding Principles on internal displacement.	Leave No One Behind

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

### IDPs (due to conflict, violence, and disaster)

iMMAP's goal through a subset of its projects is to improve the protection of the most vulnerable by providing operational updates on population, specifically IDP movements, sub-regional profiling, and contextualizing refugee returns through the lens of humanitarian conditions. iMMAP in Yemen was assigned the task of improving IDPs tracking mechanisms, and one key task was to lead the coordination with other organizations in the field. The goal was to implement efficient reporting tools, to improve cluster coordination and planning, and to provide protection and humanitarian assistance to displaced communities.

Additionally, iMMAP implements programs to provide timely and evidence-based food security and livelihoods information and











analysis on the most vulnerable population groups, ensuing they are responded to and have access to safe and nutritious food. iMMAP has a project in Syria to provide a better understanding of the agricultural market system in Syria, along with identifying constraints and bottlenecks that cut across value chains and promote appropriate community based opportunities for livelihood restoration and resilience.

- 2. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
  - ☑ Field conditions, including insecurity and access
  - ☑ Funding amounts
  - ☑ Multi-stakeholder coordination

### Keywords

Community resilience, Displacement, Innovation, Migrants, Protection















### Empower and protect women and girls

### **Core Commitments**

Commitment	Core Responsibility
Empower Women and Girls as change agents and leaders, including by increasing support for local women's groups to participate meaningfully in humanitarian action.	Leave No One Behind
Ensure universal access to sexual and reproductive health and reproductive rights as agreed in accordance with the Programme of Action of the International Conference on Population and Development and the Beijing Platform for Action and the Outcome documents of their review conferences for all women and adolescent girls in crisis settings.	Leave No One Behind
Ensure that humanitarian programming is gender responsive.	Leave No One Behind
Fully comply with humanitarian policies, frameworks and legally binding documents related to gender equality, women's empowerment, and women's rights.	Uphold the Norms that Safeguard Humanity Leave No One Behind

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

### Other

iMMAP's Code of Conduct calls for individual commitment of staff to respect for ethics, humanistic ideals, human rights and humanitarian international law as well as a general attitude characterized by neutrality, impartiality and non-discrimination. The iMMAP Code of Conduct explicitly addresses Protection Sexual Exploitation and Abuse (PSEA) and is consistent with the Inter-Agency Standing Committee (IASC) Task Force on PSEA in Humanitarian Crises. iMMAP holds full responsibility for ensuring that staff and all the personnel deployed under this award are aware and fully comply with the Code of Conduct at all times Beneficiaries, and others with whom iMMAP is working with, are made aware of the Code of Conduct that iMMAP staff must comply with.

### Keywords

**PSEA** 















# Reinforce, do not replace, national and local systems

### **Individual Commitments**

Commitment	Commitment Type	Core Responsibility
iMMAP commits to establishing a common approach to providing information to affected people and collecting, aggregating and analysing feedback from communities to influence decision-making processes at strategic and operational levels.	Operational	Change People's Lives: From Delivering Aid to Ending Need
iMMAP commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
iMMAP commits to make sustained funding conditional on the systematic collection of feedback from affected people on the quality and utility of humanitarian programmes.	Financial	Change People's Lives: From Delivering Aid to Ending Need

### **Core Commitments**

Commitment	Core Responsibility
Commit to a new way of working that meets people's immediate humanitarian needs, while at the same time reducing risk and vulnerability over multiple years through the achievement of collective outcomes. To achieve this, commit to the following: a) Anticipate, Do Not Wait: to invest in risk analysis and to incentivize early action in order to minimize the impact and frequency of known risks and hazards on people. b) Reinforce, Do Not Replace: to support and invest in local, national and regional leadership, capacity strengthening and response systems, avoiding duplicative international mechanisms wherever possible. c) Preserve and retain emergency capacity: to deliver predictable and flexible urgent and life-saving assistance and protection in accordance with humanitarian principles. d) Transcend Humanitarian-Development Divides: work together, toward collective outcomes that ensure humanitarian needs are met, while at the same time reducing risk and vulnerability over multiple years and based on the comparative advantage of a diverse range of actors. The primacy of humanitarian principles will continue to underpin humanitarian action.	Change People's Lives: From Delivering Aid to Ending Need
Commit to reinforce national and local leadership and capacities in managing disaster and climate-related risks through strengthened preparedness and predictable response and recovery arrangements.	Change People's Lives: From Delivering Aid to Ending Need
Commit to increase investment in building community resilience as a critical first line of response, with the full and effective participation of women.	Change People's Lives: From Delivering Aid to Ending Need
Commit to ensure regional and global humanitarian assistance for natural disasters complements national and local efforts.	Change People's Lives: From Delivering Aid to Ending Need













Commit to increase substantially and diversify global support and share of resources for humanitarian assistance aimed to address the differentiated needs of populations affected by humanitarian crises in fragile situations and complex emergencies, including increasing cash-based programming in situations where relevant.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
Commit to empower national and local humanitarian action by increasing the share of financing accessible to local and national humanitarian actors and supporting the enhancement of their national delivery systems, capacities and preparedness planning.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

### Strengthening national/local leadership and systems

iMMAP has provided sustained information management support to United Nations (UN) emergency response clusters (UN agencies and International NGOs) including Logistics, Water & Sanitation, Health, Protection, Education, Nutrition, Camp Management & Coordination, Protection, Food Security, Nutrition and Gender-Based Violence. iMMAP has maintained active surge capacity Stand-By Partnership Agreements with eight (9) UN agencies including OCHA, WFP, FAO, UNICEF, IOM, WHO, UNHCR, UNFPA, and UNDP. iMMAP has a proven its ability to support emergency response efforts across multiple widely dispersed geographic locations.

iMMAP has offered its partners the full spectrum of information, knowledge and change management skills linking that expertise with thematic knowledge, e.g. food security, health, coordination, development, disaster risk reduction, humanitarian mine action, security, climate change, agriculture, and much more. iMMAP has deployed its capacities to both aid and development organizations, helping them to solve operational and strategic challenges in moderate to high risk environments whether from political, economic, stability or security threats.

### **Keywords**

Emergency Response, Humanitarian-development nexus, Local action, Strengthening local systems















## Anticipate, do not wait, for crises

### **Core Commitments**

Commitment	Core Responsibility
Commit to a new way of working that meets people's immediate humanitarian needs, while at the same time reducing risk and vulnerability over multiple years through the achievement of collective outcomes. To achieve this, commit to the following: a) Anticipate, Do Not Wait: to invest in risk analysis and to incentivize early action in order to minimize the impact and frequency of known risks and hazards on people. b) Reinforce, Do Not Replace: to support and invest in local, national and regional leadership, capacity strengthening and response systems, avoiding duplicative international mechanisms wherever possible. c) Preserve and retain emergency capacity: to deliver predictable and flexible urgent and life-saving assistance and protection in accordance with humanitarian principles. d) Transcend Humanitarian-Development Divides: work together, toward collective outcomes that ensure humanitarian needs are met, while at the same time reducing risk and vulnerability over multiple years and based on the comparative advantage of a diverse range of actors. The primacy of humanitarian principles will continue to underpin humanitarian action.	Change People's Lives: From Delivering Aid to Ending Need
Commit to accelerate the reduction of disaster and climate-related risks through the coherent implementation of the Sendai Framework for Disaster Risk Reduction 2015-2030, the 2030 Agenda for Sustainable Development and the Paris Agreement on Climate Change, as well as other relevant strategies and programs of action, including the SIDS Accelerated Modalities of Action (SAMOA) Pathway.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
Commit to improve the understanding, anticipation and preparedness for disaster and climate-related risks by investing in data, analysis and early warning, and developing evidence-based decision-making processes that result in early action.	Change People's Lives: From Delivering Aid to Ending Need

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

### **Preparedness**

iMMAP is an active member of the Disaster Risk Reduction Community in Afghanistan, and has strengthened the integration between Disaster Risk Reduction (DRR), Climate Change Adaptation (CCA), and sustainable management of ecosystems in Afghanistan to continue advancing towards the Sustainable Development Goals and the agreements of the Sendai Framework for Disaster Risk Reduction.

iMMAP has provided a strong support to all humanitarian stakeholders in Afghanistan with information management services and geospatial capacity through the Afghanistan Spatial Data Center (ASDC), which is a web-based geospatial platform developed by iMMAP as part of the USAID's Office of U.S. Foreign Disaster Assistance (USAID/OFDA) funded disaster risk reduction program.

### **Keywords**

Climate Change, Disaster Risk Reduction, Innovation, Preparedness















# Invest in local capacities

### **Core Commitments**

Commitment	Core Responsibility
Commit to empower national and local humanitarian action by increasing the share of financing accessible to local and national humanitarian actors and supporting the enhancement of their national delivery systems, capacities and preparedness planning.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

### Capacity building of national/local actors

Based on well-identified information management needs, the iMMAP Nigeria project has made a positive impact in responding to the priority gaps by helping to tailor the support to the needs and priorities as ascertained through impact monitoring surveys, continuous training and capacity building needs assessments, and partner feedback during technical review mechanisms.

To build and strengthen the capacity of Nigerian nationals, iMMAP conducted "Training of Trainers (TOT) in the Humanitarian Context" in Maiduguri, Borno State and in Yola, Adamawa State. By building and strengthening the capacity of national actors, iMMAP is helping to make a positive impact on the overall quality and capacity for response. These efforts are in line with the localization strategy as outlined in the multi-year Humanitarian Response Strategy for Nigeria, 2019-2021 and are consistent with the core commitments made at the World Humanitarian Summit.

iMMAP provided ongoing technical support to the Iraqi government and its partners to establish a common operating picture (COP) to effectively task and mange landmine and explosive remnants of war (ERW) mitigation activities. iMMAP focuses on improving the capacity of national staff so they can provide better services to the Humanitarian Mine Action (HMA) community, which helps to reduce ERW hazards in Iraq more effectively.

### Keywords

Local action, Strengthening local systems















# Invest according to risk

### **Core Commitments**

Commitment	Core Responsibility
Commit to accelerate the reduction of disaster and climate-related risks through the coherent implementation of the Sendai Framework for Disaster Risk Reduction 2015-2030, the 2030 Agenda for Sustainable Development and the Paris Agreement on Climate Change, as well as other relevant strategies and programs of action, including the SIDS Accelerated Modalities of Action (SAMOA) Pathway.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
Commit to invest in risk management, preparedness and crisis prevention capacity to build the resilience of vulnerable and affected people.	Invest in Humanity

# 1. A. Highlight concrete actions taken between 1 January – 31 December 2019 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures as well as any good practices and examples of innovation.

iMMAP has provided the Government of Afghanistan with critical information that enables improved preparedness and lifesaving emergency interventions,

Most of the world's refugees and internally displaced persons reside in urban areas, and they are particularly vulnerable concerning access to and and property, education, and sustainable livelihoods. In this context iMMAP has provided support in Syria to create integrated response planning based on information on sectors and urban systems, such as demography and population movement, skills and labor force, economy, markets and livelihoods, services and infrastructure, shelter and damage, housing, governance, protection, quality of urban life and access to public spaces, mobility and transportation and urban-regional connectivity.

iMMAP has assisted the nutrition sector partners in updating the dynamic nutrition sector dashboard that captures the nutrition plans, activities and response interventions, facilitates response and gap analysis and geographical gap analysis. This support enables the partners to better plan and program the nutrition-specific interventions in several countries.

During 2018, in Nigeria, iMMAP supported the WASH sector to conceptualize, model, design, test, and successfully deploy an Integrated Response System (IRS) for Borno State. The purpose of the IRS, an online tool, was to facilitate camp-level data collection covering WASH and cross-cutting issues, including accountability to affected populations, gender, protection and cash-based programming.

### Keywords

Disaster Risk Reduction, Innovation, People-centred approach, Strengthening local systems, Urban













# **Additional Reports**

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iMMAP\_Accountability to Affected Populations.pdf

iMMAP Anti-Harassment Policy.pdf