











Individual Self Reflection 2020 on World Humanitarian **Summit Commitments and Initiatives - Norwegian Church Aid**











Stakeholder Information

Organisation Name

Norwegian Church Aid

Focal Point Name Marita Haakenstad Organisational Type

Faith-based Organisation

Region Global City and Country where Headquartered

Oslo, Norway

Twitter ID

@norwegianchurch















Develop solutions with and for people

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Norwegian Church Aid will use its influence with constituencies, civil society and government leaders to promote stability and long-term community reconciliation, strengthen social cohesion and address grievances.	Advocacy	Political Leadership to Prevent and End Conflicts

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

A specific action taken by NCA, together with the World Council of Churches (WCC) and supported by the Norwegian Ministry of Foreign Affairs, was the launch of a study on the protection needs of minorities from Syria and Iraq. The study was launched at the Palais Des Nations in Geneva, with attendance from UN organisations, permanent missions and other interested multilateral actors. Regional seminars presenting the study and its recommendations were held in Erbil (for UN, NGOs, faith-based and political actors) and for regional civil society actors in Beirut, hosted by the Middle East Council of Churches (MECC). The full report can be accessed on https://www.kirkensnodhjelp.no/en/about-nca/publications/publications/the-protection-needs-of-minorities-from-syria-and-iraq/

- 2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.
 - ☑ Through multi-stakeholder processes or initiatives (e.g. IASC, Grand Bargain, Charter for Change, etc).
 - B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

The study and its recommendations formed the basis for developing a project, supported by the Norwegian MFA, to support gender-based violence (GBV) survivors in Iraq, with a particular focus on Yezidi women and girls.

- 3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
 - ☑ Adherence to standards and/or humanitarian principles
 - ☑ Joined-up humanitarian-development analysis, planning, funding and/or response
 - ☑ Strengthening national/local systems
- 4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

NCA has placed a particular focus on promoting the role of faith based actors in humanitarian response 2018. Furthermore, the aforementioned study plays an important part in informing further development of NCA's peace-related programmes in the Middle East, and in WCC, MECC and NCA's advocacy for the right of minorities in the context of the conflicts in Syria and Iraq.

5. What steps or actions are needed to make collective progress to achieve this transformation?

Local faith leaders and faith-based actors can play a transformational role as well as leverage considerable resources in humanitarian response. Still, as local actors they also receive less attention and funding than other types of humanitarian actors. Faith actors should be recognized and reaffirmed as unique stakeholders in humanitarian action, and the whole humanitarian community should strengthen its faith literacy.

Keywords

























Ensure full access to and protection of the humanitarian and medical missions

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Norwegian Church Aid will reinforce and highlight through its work the integral role of faith-based responders in rapid and unimpeded access to communities in need by exhibiting full respect for the humanitarian principles. It will do this by engaging local and national partner organisations in information sharing, awareness raising and capacity building on the practical application of the guiding principles and ensuring complete and contextualized integration of the humanitarian principles into all Norwegian Church Aid's humanitarian responses.	Operational	Uphold the Norms that Safeguard Humanity

Core Commitments

Commitment	Core Responsibility
Commit to ensure all populations in need receive rapid and unimpeded humanitarian assistance.	Uphold the Norms that Safeguard Humanity
Commit to promote and enhance efforts to respect and protect medical personnel, transports and facilities, as well as humanitarian relief personnel and assets against attacks, threats or other violent acts.	Uphold the Norms that Safeguard Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

NCA, and other ACT Alliance members, attended the "Localizing Response to Humanitarian Need: the role of religious and faith-based organisations" conference, in October 2017. NCA represents the ACT Alliance on the advocacy working group following up the conference Call to Action.

NCA subsequently developed a webinar on the role of local faith actors - including a reflection on the humanitarian principles and faith actors - for the online ACT Alliance Advocacy Academy.

2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.

☑ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.

B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

NCA is a multi-mandate organisation, engaging in both humanitarian, development and advocacy work. The humanitarian principles are an integral part of NCA's humanitarian strategy, and guides NCA's humanitarian action and its dialogue with its partners.

- 3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
 - ☑ Adherence to standards and/or humanitarian principles
 - $\ensuremath{\square}$ Strengthening national/local systems
- 4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.











Overall, one of NCA's key strategic objectives for 2018 is to highlight the role and significance of faith leaders and faith based actors in humanitarian response. NCA will keep a close dialogue with the Norwegian MFA in 2018 in relation to operational aspects of the latter's "Guidance Note on Ensuring Respect for the Humanitarian Principles."

Keywords

Humanitarian principles, Religious engagement















Speak out on violations

Individual Commitments

Commitment	Commitment Type	Core Responsibility
In an expression of global solidarity with poor and marginalized people, Norwegian Church Aid will amplify the voices that promote human rights and international humanitarian law and speak out against social and structural injustice, such as gender inequality and discriminative practices.	Advocacy	Uphold the Norms that Safeguard Humanity

Core Commitments

Commitment	Core Responsibility
Commit to speak out and systematically condemn serious violations of international humanitarian law and serious violations and abuses of international human rights law and to take concrete steps to ensure accountability of perpetrators when these acts amount to crimes under international law.	Uphold the Norms that Safeguard Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

Rights-based advocacy is an integral part of NCA's work, with dedicated advocacy advisors at both Head Office and Country Office level. NCA focused specifically on inequality in 2017, highlighting the development and humanitarian consequences of capital flight and use of tax havens.

Furthermore, NCA developed a new Gender Policy in 2017, and revised our Code of Conduct which includes a focus on prevention of sexual exploitation and abuse.

- 2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.
 - ☑ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.
 - B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

NCA's global advocacy strategy sets out our aims to reduce inequality and achieve gender justice, through the enactment of gender progressive policies and the enhancement of women's representation in decision-making processes and peace processes.

- 3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
 - ☑ Gender and/or vulnerable group inclusion
 - ☑ Strengthening national/local systems
- 4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

NCA will work with the ACT Alliance to further develop its Humanitarian Advocacy Tool.

NCA will also continue to support local and national partners in their advocacy efforts towards national duty-bearers.











Furthermore, NCA will second a staff member to ACT to work on the alliance's Global Gender Justice campaign that will be launched in October 2018.

Keywords

Gender, PSEA, Quality and accountability standards, Religious engagement















Take concrete steps to improve compliance and accountability

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Norwegian Church Aid commits to adopt the IASC statement on the Prevention of Sexual Exploitation and Abuse at the individual agency level.	Policy	Uphold the Norms that Safeguard Humanity

Core Commitments

Commitment	Core Responsibility
Commit to promote and enhance respect for international humanitarian law, international human rights law, and refugee law, where applicable.	Uphold the Norms that Safeguard Humanity
Commit to speak out and systematically condemn serious violations of international humanitarian law and serious violations and abuses of international human rights law and to take concrete steps to ensure accountability of perpetrators when these acts amount to crimes under international law.	Uphold the Norms that Safeguard Humanity
Implement a coordinated global approach to prevent and respond to gender-based violence in crisis contexts, including through the Call to Action on Protection from Gender-based Violence in Emergencies.	Uphold the Norms that Safeguard Humanity
Fully comply with humanitarian policies, frameworks and legally binding documents related to gender equality, women's empowerment, and women's rights.	Uphold the Norms that Safeguard Humanity Leave No One Behind

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Gender-based violence prevention and response

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

NCA uses a rights-based and survivor-centred approach to gender-based violence (GBV) programming, focusing on upholding and promoting survivors' rights, in line with the commitments as a Core Member of the Global GBV Area of Responsibility under the Protection Cluster.

NCA met with the European Union's Call to Action Coordinator to initiate an application for membership, which will be finalised in 2018.

In 2017 Norwegian Church Aid arranged a seminar titled The Great Silence of War, where we focused on access to justice for survivors of GBV, and holding perpetrators accountable for their actions and for breaking international law.

Norwegian Church Aid developed its Gender Policy in 2017, and revised its Code of Conduct which includes a focus on prevention of sexual exploitation and abuse.

2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.

- $\ensuremath{\square}$ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.
- ☑ Through multi-stakeholder processes or initiatives (e.g. IASC, Grand Bargain, Charter for Change, etc).
- B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?













Norwegian Church Aid uses a global results framework for reporting achievements for the global gender-based violence programme, and in regards of how Norwegian Church Aid's country offices review Code of Conduct.

- 3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
 - ☑ Buy-in
 - ☑ Institutional/Internal constraints
 - ☑ Preparedness
 - B. How are these challenges impacting achievement of this transformation?

Preparedness planning is often limited to a few sectors, other than GBV. Country office and field-level implementation of the Code of Conduct and Prevention of Sexual Exploitation and Abuse should be followed more closely.

4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

Norwegian Church Aid will submit a membership application to the Call to Action on Protection from Gender-Based Violence in Emergencies.

Norwegian Church Aid is finalising its Gender-Based Violence in Emergencies Toolkit and Programme Package in 2018.

5. What steps or actions are needed to make collective progress to achieve this transformation?

Increase focus on practical steps for Prevention of Sexual Exploitation and Abuse, including developing easy to use reporting mechanisms which safeguards the reporter and the survivor.

Keywords

Gender, PSEA, Religious engagement















Reinforce, do not replace, national and local systems

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Norwegian Church Aid will continue to demonstrate, learn from, identify and share best practice in local-national-international partnerships, in line with the Principles of Partnership, that is inherent in its vision and working practices and that of the ACT Alliance.	Partnership	Change People's Lives: From Delivering Aid to Ending Need
Norwegian Church Aid will increase the proportion of its humanitarian investment that goes to cash transfer programming. Before providing in-kind inputs, it will ask ourselves whether cash would work in this context. It will share learning across the organisation and with our ACT Alliance partner organisations on best practice in cash approaches, and increase capacity-building on cash for local and national members.	Operational	Change People's Lives: From Delivering Aid to Ending Need
Norwegian Church Aid commits to make sustained funding conditional on the systematic collection of feedback from affected people on the quality and utility of humanitarian programmes.	Financial	Change People's Lives: From Delivering Aid to Ending Need
Norwegian Church Aid commits to establishing a common approach to providing information to affected people and collecting, aggregating and analysing feedback from communities to influence decision-making processes at strategic and operational levels.	Operational	Change People's Lives: From Delivering Aid to Ending Need
Norwegian Church Aid commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

Core Commitments

nmitment	Core Responsibility	
----------	---------------------	--













Change People's Lives: From Delivering Aid to Ending Need
Change People's Lives: From Delivering Aid to Ending Need
Change People's Lives: From Delivering Aid to Ending Need
Change People's Lives: From Delivering Aid to Ending Need
Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Adherence to quality and accountability standards (e.g. CHS, SPHERE)

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

In 2017, NCA became certified against the Core Humanitarian Standards (CHS), having previously held Humanitarian Accountability Partnership (HAP) certification. An action plan for improving on some issues identified by the external CHS auditor was developed. NCA was also a co-writer on the revision of the SPHERE handbook chapter on water, sanitation and hygiene (WASH).

Cash-based programming

NCA implemented cash-based programming in six countries experiencing humanitarian crisis in 2017, including one pilot with use of cash/smart cards in WASH. At the same time, NCA started developing a new organisation-wide cash policy.

Strengthening national/local leadership and systems

NCA's global strategy "Faith in Action" and its Partnership Policy clearly sets out NCA's commitment to working with and strengthening local and national leadership and systems, as exemplified by being a signatory to and working towards the











commitments in the Charter for Change, as well as being CHS-certified.

People-centered approaches (feedback mechanisms, community engagement, etc)

In 2017, NCA became certified against the CHS, having previously held HAP certification. An action plan for improving on some issues identified by the external CHS auditor was developed, including on improving feedback mechanisms.

- 2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.
 - $\ensuremath{\square}$ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.
 - ☑ Through multi-stakeholder processes or initiatives (e.g. IASC, Grand Bargain, Charter for Change, etc).
 - B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

Progress is mainly monitored and assessed via the periodic CHS reviews and the Charter for Change annual progress report.

- 3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
 - $\ensuremath{\square}$ Funding modalities (earmarking, priorities, yearly agreements, risk aversion measures)
 - ☑ Human resources/capacity
 - ☑ Institutional/Internal constraints
- 4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

In 2018, NCA will finalise a cash policy.

It will also contribute to the finalisation of the SPHERE handbook revision.

The CHS action plan will be implemented through, among other, training of staff at Head and Country Office level and by ensuring that complaint and feedback mechanisms are in place in all country offices by the end of the year.

Keywords

Cash, Local action, People-centred approach, Quality and accountability standards, Religious engagement















Invest in local capacities

Individual Commitments

Commitment	Commitment Type	Core Responsibility
By May 2018, Norwegian Church Aid will actively contribute to revise and reform the ACT Alliance humanitarian response mechanisms in line with the direction set out in the UN Secretary General's Agenda for Humanity, aiming to strengthen local capacities by reforming the ACT Rapid Response Fund so that it is targeted exclusively for national and local members and that it incentivizes greater investment in emergency preparedness, disaster risk reduction and resilience.	Operational	Invest in Humanity
By May 2018, Norwegian Church Aid will significantly increase the proportion of its humanitarian funding that goes directly to local and national partners for humanitarian response and emergency preparedness. It will seek to transparently report on this amount.	Financial	Invest in Humanity
Norwegian Church Aid commits to supporting initiatives that provide easier and better access to resources for local and national partner organisations, particularly where they are first and frontline responders.	Financial	Invest in Humanity

Core Commitments

Commitment	Core Responsibility
Commit to empower national and local humanitarian action by increasing the share of financing accessible to local and national humanitarian actors and supporting the enhancement of their national delivery systems, capacities and preparedness planning.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Direct funding to national/local actors

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

As a signatory to the Charter for Change, NCA is committed to passing on at least 20% of humanitarian funding to local and national partners. In 2017, this figure stood at 24%, according to NCA's annual global results report. NCA also became a member of the steering group of Charter for Change in 2017.

Addressing blockages/challenges to direct investments at the national/local level

At country level, NCA advocated toward Norwegian duty-bearers for more direct humanitarian funding to local and national organisations.

ACT Alliance implemented the new modus operandi for its Rapid Response Fund (RRF), which is only eligible for national and local members.

2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.













- ☑ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.
- ☑ Through multi-stakeholder processes or initiatives (e.g. IASC, Grand Bargain, Charter for Change, etc).

B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

The Charter for Change annual reporting is one valuable tool that we have for assessing progress. Through this reporting NCA and numerous ACT Alliance members track and publish on a yearly based the % of its humanitarian support, which go towards local implementers.

- 3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.
 - Funding amounts
 - ☐ Funding modalities (earmarking, priorities, yearly agreements, risk aversion measures)
 - ☑ Institutional/Internal constraints

B. How are these challenges impacting achievement of this transformation?

Many donors are risk-averse and lack the confidence to invest in local and national front-line responders. It is also not straightforward to source data on the amount of NCA/ACT investment channeled to local actors for response and for capacity-building.

4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

NCA will continue to promote the Charter for Change and community-led crisis response, also within the ACT Alliance.

NCA will support ACT Alliance to continue promoting localisation at the Act Advocacy Academy, and to support the ACT RRF.

NCA will support ACT Alliance and ACT members on the boards of CHS Alliance, Charter for Change (C4C), International

Council of Voluntary Agencies (ICVA), Steering Committee for Humanitarian Response (SCHR) and VOICE to further promote this agenda where feasible.

Keywords

Local action, Religious engagement















Diversify the resource base and increase cost-efficiency

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Norwegian Church Aid commits to streamline and harmonize reporting requirements for partners, in line with the expected outcomes of the Grand Bargain. This specifically includes a commitment to not ask more from local and national organisations than what donors ask of us.	Financial	Invest in Humanity
Norwegian Church Aid commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

Core Commitments

Commitment	Core Responsibility
Commit to increase substantially and diversify global support and share of resources for humanitarian assistance aimed to address the differentiated needs of populations affected by humanitarian crises in fragile situations and complex emergencies, including increasing cash-based programming in situations where relevant.	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity
Commit to promote and increase predictable, multi-year, unearmarked, collaborative and flexible humanitarian funding toward greater efficiency, effectiveness, transparency and accountability of humanitarian action for affected people.	Invest in Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Norwegian Church Aid (NCA) is a member of the ACT Alliance, and is working with the alliance on joint actions to meet World Humanitarian Summit (WHS) commitments.

In 2017, NCA became certified against the Core Humanitarian Standards (CHS), having previously held Humanitarian Accountability Partnership (HAP) certification. An action plan for improving on some issues identified by the external CHS auditor was developed.

NCA also started exploring adaption of the International Aid Transparency Initiative (IATI) standard in 2017.

NCA as co-chair of the Charter for Change advocacy group supported advocacy on localisation, including on streamlining and harmonising reporting requirements.

- 2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.
 - ☑ Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.
 - ☑ Through multi-stakeholder processes or initiatives (e.g. IASC, Grand Bargain, Charter for Change, etc).
 - B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

Progress is monitored mainly via the periodic CHS reviews and the Charter for Change annual progress report.

3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.













☑ Information management/tools

B. How are these challenges impacting achievement of this transformation?

When it comes to the IATI standard, challenges related to existing NCA systems and tools is a constraint that will be addressed in 2018

4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

In 2018, NCA will start preparations for upgrading its project management/ERP system, in which IATI compatibility will be sought.

Keywords

Local action, Religious engagement, Transparency / IATI













Initiative Reports

Charter for Faith-based Humanitarian Action:

What concrete actions have you taken in support of the initiative.

Overall, one of Norwegian Church Aid's (NCA) key strategic objectives for 2018 is to highlight the role and significance of faith leaders and faith based actors in humanitarian response.

NCA, and other ACT Alliance members, attended the "Localizing Response to Humanitarian Need: the role of religious a nd faith-based organisations" conference, in October 2017. NCA represents the ACT Alliance on the advocacy working g roup following up the conference Call to Action.

NCA subsequently developed a webinar on the role of local faith actors - including a reflection on the humanitarian principles and faith actors - for the online ACT Alliance Advocacy Academy.