



Individual Self Reflection 2020 on World Humanitarian Summit Commitments and Initiatives - Muslim Hands



Stakeholder Information

Organisation Name

Muslim Hands

Organisational Type

Faith-based Organisation

City and Country where Headquartered

Nottingham, United Kingdom of Great Britain and Northern Ireland

Focal Point Name

Irfan Khan

Region

Global

Twitter ID

@muslimhandsuk



4A Reinforce, do not replace, national and local systems

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Muslim Hands commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Adherence to quality and accountability standards (e.g. CHS, SPHERE)

Muslim Hands continued its commitment to adherence to quality and accountability standards (CHS and SPHERE) in 2017. The organization managed to review its programme strategy and carried out a series of internal consultation sessions. A new programme strategy has been developed for 2018-2020 and an implementation plan has been setup for its dissemination. The programme strategy and implementation plan very much focus on improving programme quality, development of appropriate policies and procedures, and a robust monitoring, evaluation, accountability, and learning (MEAL) framework.

Cash-based programming

Muslim Hands has successfully become a CaLP member in 2017. The organization is continuously improving its activities at field level where cash based programmes are supported by donors including the UN World Food Programme.

2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.

- Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.

B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

As explained above, during 2017 we initiated the process of reviewing our systems, policies and procedures. The review process includes development of a programme management IT system to collect beneficiary data for better understanding and analysis, collation of existing policies and procedure and bringing them in line with humanitarian standards.

3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Funding amounts
- Information management/tools
- Institutional/Internal constraints

B. How are these challenges impacting achievement of this transformation?

The challenges slow down the progress of carrying out CHS self-verification process.

4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

Muslim Hands will rollout a programme strategy which will assist the organization in achieving the set standard and CHS commitments.

5. What steps or actions are needed to make collective progress to achieve this transformation?

The peer review to assess the capacity of the organization to adhere to the CHS standard and support them with plan of action



will be very useful.

6. List any good practice or examples of innovation undertaken individually or in cooperation with others to advance this transformation.

We have already carried out an in-house session on the introduction of the Core Humanitarian Standard and there has been discussion underway with other organizations to assist with the peer review process.

Keywords

Cash, Local action, Quality and accountability standards



5E Diversify the resource base and increase cost-efficiency

Individual Commitments

Commitment	Commitment Type	Core Responsibility
Muslim Hands commits to adopt the Core Humanitarian Standard (CHS) and International Aid Transparency Initiative Standard, with clear benchmarks for achieving these through the CHS Alliance self-assessment tool.	Policy	Change People's Lives: From Delivering Aid to Ending Need Invest in Humanity

1. Highlight the concrete actions taken between 1 January – 31 December 2017 to implement the commitments which contribute to achieving this transformation. Be as specific as possible and include any relevant data/figures.

Muslim Hands continued its commitment to adherence to quality and accountability standards (CHS and SPHERE) in 2017. The organization managed to review its programme strategy and carried out a series of internal consultation sessions. A new programme strategy has been developed for 2018-2020 and an implementation plan has been setup for its dissemination. The programme strategy and implementation plan very much focus on improving programme quality, development of appropriate policies and procedures, and a robust monitoring, evaluation, accountability, and learning (MEAL) framework.

2. A. How are you measuring progress toward achieving your commitments? Only the categories selected by the organisation will be seen below.

- Through existing, internal systems or frameworks for monitoring, reporting and/or evaluation.

B. How are you assessing whether progress on your commitments is leading toward change in the direction of the transformation?

As mentioned above, Muslim Hands newly developed programmes strategy has been translated into an implementation plan which comprises of three main priority areas including quality and effectiveness. These targets are further divided into several actions and activities to be carried out during 2018-2020.

3. A. Please select no more than 3 key challenges faced in implementing the commitments related to this transformation. Only the categories selected by the organisation will be seen below.

- Buy-in
 Funding amounts
 Institutional/Internal constraints

B. How are these challenges impacting achievement of this transformation?

The challenges slow down the progress of carrying out the CHS self-verification process.

4. Highlight actions planned for 2018 to advance implementation of your commitments in order to achieve this transformation.

Muslim Hands will rollout a programme strategy which will assist the organization in achieving the set standard and CHS commitments.

5. What steps or actions are needed to make collective progress to achieve this transformation?

The peer review to assess the capacity of the organization to adhere to the CHS standard and support it with plan of action will be very useful.

6. List any good practice or examples of innovation undertaken individually or in cooperation with others to advance this transformation.

We have already carried out an in-house session on the introduction of the Core Humanitarian Standard and there has been discussion underway with other organizations to assist with peer review process.

Keywords



Quality and accountability standards